

## Friends and Family Results May 2015

### Paper Results

Extremely Likely	2
Likely	0
Neither Likely or Unlikely	0
Unlikely	2
Extremely Unlikely	1
Don't Know	0
Total Number of Returns:	<u>5</u>

### Comments

- Brilliant Practice
- Always late, we wait for ages and the appointment lasts not longer than 5 mins!
- Trying to get an appointment from Reception at 8.30am as advised is near impossible. It has taken 1 week to get through when I explained this to Reception the lady simply told me to call again tomorrow and if I can't get through to call back in the afternoon which I had already done. Very poor service in terms of appointment booking.
- Because you can never get an appointment to see anyone. They should save a slot for the working people morning and afternoon.

### Internet Results

Extremely Likely	0
Likely	
Neither Likely or Unlikely	
Unlikely	
Extremely Unlikely	
Don't Know	
Total Number of Returns:	<u>0</u>

### Comments