

Texting Service

We now have an appointment reminder texting service here at the surgery. This will remind you of your appointment 24hrs before. We will also send out other reminders using this service or messages to contact us.

If you would like to use this service please call in to reception and complete a consent form and we can add you to the system.

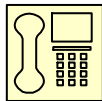


Embracing new Technology

You can now book appointments, order prescriptions and review information that we hold regarding your medical history online via “the waiting room”. In order to use this service you need to register by completing a consent form and giving us your email address.

Test results

When you have a blood/urine test please ring in for the results a week after you have them taken.



Staff Changes

Dr Haywood is now our new Senior Partner following the retirement of Dr Monk

Claire Beatson is our new Practice Manager

Rebecca Drew is our new Deputy Practice Manager

Donna Channing—We would like to welcome Donna, who has joined the Practice as a Nurse Practitioner

Fiona—We would like to welcome Fiona, who has joined the Practice as a Practice Pharmacist

Issy —We would like to welcome Issy, who has joined the Practice as a Medical Secretary

Emma—We would like to welcome Emma, who has joined the Practice as a Medical Receptionist

Suzy—We would like to welcome Suzy, who has joined the Practice as a Medical Receptionist

Dr Monk has retired. She will be missed here at the Practice by staff and patients. We wish her all the best in her retirement.



Patient Participation Group

We meet for one hour every two months at the surgery, the next meeting date will be displayed on the noticeboard in the waiting room. All patients registered with the practice are welcome.

Details on the work of the Middleway Patient Participation Group are available from the chairman, Mr Stuart Hunkin on 01726 813440.



Repeat Prescriptions



- From 1st April pharmacy managed repeat prescriptions will no longer be done
- You can order prescriptions from the surgery by dropping your counter-foil in, emailing your request to letters.middleway@nhs.net, registering for the waiting room (forms available from reception) or faxing us your request.
- We now send prescriptions electronically to the pharmacy of your choice. If you would like to choose a pharmacy please complete a consent form.

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MIDDLEWAY SURGERY NEWSLETTER

Winter
2017/2018

Urgent Clinic

We hold an urgent “drop in” clinic every day from 8.30am—11am. If you need to see someone urgently please attend the Practice during this time and you will be seen by the Duty Clinician.

For follow-up appointments and routine matters, please continue to book appointments in the normal way.

