

## Friends and Family Results December 2015

### Paper Results

Extremely Likely	1
Likely	0
Neither Likely or Unlikely	0
Unlikely	1
Extremely Unlikely	0
Don't Know	0
Total Number of Returns:	<u>2</u>

### Comments

Friendly Reception staff, easy to get an appointment – Best doctors and the best surgery I've been to bar previous in Plymouth, but as good.

Doctors are always running late – 45 minutes today with a poorly child. Appointments are nearly impossible to get. I have at time found the Reception staff to be abrupt and rude. Others have been very nice.

### Internet Results

Extremely Likely	1
Likely	
Neither Likely or Unlikely	
Unlikely	
Extremely Unlikely	
Don't Know	
Total Number of Returns:	<u>1</u>

### Comments