

Friends and Family Results June 2015

Paper Results

Extremely Likely	3
Likely	0
Neither Likely or Unlikely	0
Unlikely	0
Extremely Unlikely	1
Don't Know	0
Total Number of Returns:	<u>4</u>

Comments

- I feel that the doctors are very helpful plus the Reception staff, especially Myra, are very helpful despite they get a lot of abuse from inpatient clients.
- Doctors nice and everyone is very friendly
- Care and attention is excellent and very helpful at all times
- Absolutely disgusted today. Rang 9am for appointment, none till 4.20pm. 5 minutes late and myself and autistic son have waited for nearly an hour to be seen with very bad attitude from Receptionist.

Internet Results

Extremely Likely	1
Likely	
Neither Likely or Unlikely	
Unlikely	
Extremely Unlikely	
Don't Know	
Total Number of Returns:	<u>1</u>

Comments

I think that the surgery is very forward looking. I like that there is a pharmacy on site and that it has such good opening hours. I also like "The Waiting room" and find this a convenient way to order my repeat prescriptions; I haven't tried making an appointment through it yet but this would be helpful. On my visits to the surgery I have always been seen promptly and all the staff that I have come into contact with have been very courteous, friendly and helpful.