

Texting Service

We have an appointment reminder texting service here at the surgery. This will remind you of your appointment 24hrs before. We will also send out other reminders using this service or messages to contact us.

If you would like to use this service please call in to reception and complete a consent form and we can add you to the system.



Fundraising

We are currently trying to raise money for surgery equipment. In the waiting room we have books for sale at 50p each. Please put the money in the pot provided. If you have any books you wish to donate it would be very much appreciated.



New Telephone System

We now have a new telephone system. There are options in which you need to choose. There are 5 options: 1 - appointment, 2—home visits, 3—test results (after 11am), 4—prescriptions, 5—secretary or hold for general enquires. Please choose the correct option, this helps you to connect to the correct staff member and also helps us.

New Nurse

We wish to welcome our new nurse, Emma Palmer to the practice. Emma is working Monday, Wednesday, Thursdays and Fridays.

NHS Health Checks

We are now offering NHS health checks for eligible patients. These are patients between the ages of 40 and 72 without an existing chronic disease, such as diabetes, high blood pressure/cholesterol and heart disease etc. These appointments are with Garry, HCA. You need 2 appointments—firstly a 20 minute appointment and then another 20 minute appointment a week or so later.



Patient Participation Group

We meet for one hour every two months at the surgery, the next meeting date will be displayed on the noticeboard in the waiting room. All patients registered with the practice are welcome.

Details on the work of the Middleway Patient Participation Group are available from the chairman, Mr Stuart Hunkin on 01726 813440.



Research

Middleway Surgery has recently become a member practice of the Clinical Research Network part of National Institute for Health Research(NHS). The GP lead for research at Middleway is Dr P Daza who joined the practice in October 2018.

Research activities are identified by Care Quality Commission(CQC) as a quality marker. The experience of patients recruited into primary care studies is often reflected very positively. Published evidence has confirmed that patients registered with GP Research practices have better health outcomes compared to non-research GP practices.

MIDDLEWAY SURGERY
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MIDDLEWAY SURGERY NEWSLETTER

Summer 2019

Appointments System

We are now pre-booking ALL GP appointments for Wednesdays, Thursdays and Fridays - half will be released 2 weeks before and half 1 week before. Appointments on Mondays and Tuesdays will still be bookable on the day.

We will have Nurse Practitioner appointments available to book on the day on Mondays, Wednesdays and Thursdays. The urgent clinic is available every day between 8.30am and 11am.

